

# Project Management (PM)

## Project Leadership

Course Code: PM405

In Project Leadership participants learn and experience three critical aspects of successful project leadership. First, the course dives deeply into situation based leadership. Participants apply techniques to meet the demands of the situation as well as the needs of the project team members. Managing team conflict is always challenging therefore properly addressing the subject is the second component of the class. Selecting and applying the proper leadership and conflict management styles to individuals and teams greatly improves the odds of success. The third topic is risk management — a key to project success. The participants apply risk management techniques and manage a project throughout the course.

### Learning Objectives

- Develop facilitative leadership styles
- Analyze and utilize relationships to maximize peak performance and team cooperation
- Assess follower performance level
- Select a leadership style matched to the follower and situation
- Learn and practice skills to provide effective feedback and create meaningful communication
- Describe the five conflict management styles
- Discover your personal conflict management styles
- Explain the Kilmann model
- Identify and assess risks
- Analyze risks qualitatively and quantitatively
- Formulate avoidance, mitigation, and contingency approaches to manage risks
- Apply models of leadership to achieve successful outcomes

### Topics & Content

- Basic tenets of leadership and leadership styles
- Conflict management styles assessment
- Risk impact analysis
- Risk management
- Scenario Planning
- Case studies and other exercises
- Influencing methods and the five conflict styles
- Practice influencing and conflict resolution
- Resolve a conflict scenario
- The Leadership Triad
- Methods likely to produce agreement and cooperation among team members
- Lead for results
- Situation-based leadership model
- Techniques for effective delegation and monitoring to achieve group success.

### Course Information

#### Duration

2 days

#### Audience

This course is designed for personnel in the private or public workforce that wish to improve their project leadership knowledge and skills.

#### Accreditations

PMI: 14 PDUs

NASBA: 16 CPEs

SHRM 14 PDCs

Nursing: 14 CEUs

OPM: 14 CLPs

OPM Competency: Developing Others

***“It provided time to really think about project management and leadership and how it can be applied.”***

